

WILBER PHYSICAL THERAPY LLC

209 W, 3rd St. Wilber, NE 68465

Phone (402) 821.3320 Fax (402) 821.2177

No Show/Late Cancellation Policy

This policy has been established to help us serve you better.

It is necessary for us to schedule appointments in order to see our patients as effectively as possible. When a no-show or late-cancellation occur it can cause problems that go beyond financially impacting our clinic. When an appointment is scheduled, it can take an available time spot away from another patient. A no-show or late-cancellation can delay health care given to other patients, some who are quite ill.

A "no show" is missing a scheduled appointment.

A "late cancellation" is canceling an appointment without calling our clinic to cancel 24 hours in advance of a visit.

We understand that situations such as medical emergencies can arise when an appointment cannot be kept and a giving a notice is not possible. If this situation arises the case will be considered by a case basis.

A charge of \$50.00 will be assessed for each no show or late cancellation appointment if less than 24 hour notice is given.

Please understand that insurance companies do not cover this and it is entirely the patient's responsibility.

Patient Signature _____ Date _____